

## KELVIN TOOTH

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### PROFILE

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I am a reliable technical architect and support analyst, with over ten years experience in the IT industry, providing support to clients and co-workers alike. I am often sought for my problem solving and analytical skills, responsible for arriving at the most appropriate design or resolution for requirements and problems. My background is varied and my interests include programming, scripting, advanced troubleshooting and requirements analysis. I enjoy working in a team and overcoming the challenges I meet on the way. I am looking for an opportunity to develop my skills in an interesting environment.

Personal website: <http://www.kelbv.com>

### TECHNICAL SKILLS

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- Solaris 10, Linux, Windows XP, Windows 2000 Client/Server
- Shell Scripting, Perl, C#, DirectX, Direct3D, Pascal, PHP, VBScript, Java, PL/SQL, JavaScript, Python, ASP
- IIS, Apache, Tomcat, WebLogic servers
- Oracle 9i/10g, MySQL, Derby databases
- Familiarity with protocols: TCP/IP, DNS, FTP, HTTP, LDAP, POP3, SMTP, DHCP
- Remedy Helpdesk tools
- Memex Intelligence Engine and toolset
- Oracle SOA suite, Fusion Middleware, BPEL

### PROFESSIONAL TRAINING

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- Oracle database 9 and 10
- WebLogic Server 10
- Sun Microsystems: Solaris System Administration II
- Java Programming Language
- Memex Intelligence Engine
- Alteon Websystems: Layer 4 Switching
- Network Appliance: Data ONTAP System Administration
- ITIL v2 Foundation - certification gained

### WORK HISTORY

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#### **Application Architect** *Unisys*

*London*  
*2008 to Present*

Working in a security cleared (SC Level) team responsible for support of a wide range of applications in use by the Metropolitan Police Service.

- Technical lead on customer projects assisting in successful delivery on schedule and within budget.
- Requirements gathering from end users, customers and stake holders
- Technical solution build, design, testing and implementation in testing and production environments
- Creation of functional specifications and design documents
- Automation of tasks by writing Perl and Unix scripts
- Point of escalation for in depth issues and 3rd line support, providing expert advice and support
- Providing assistance to Oracle DBAs, Wintel, Solaris server teams and external customer business units
- Technical Lead for production change, upgrade and implementation
- Managing training, knowledge transfer to members of the support team and end users
- Testing and integration of new applications/upgrades
- Technical representation at high level client meetings, service reviews, major incident
- Reviewing and signing off of internally and externally produced documentation
- Technical point of contact for 3rd party software providers
- Identification of risks, dependencies and gap analysis for projects
- Developing solutions in Perl, PL/SQL, VBScript for feed and ETL processes

#### **Systems Analyst** *Unisys*

*London*  
*2006 to 2008*

Working in a security cleared (SC Level) team responsible for support of a wide range of applications in use by the Metropolitan Police Service.

- 2nd Second line support activities
- Call handling and investigation
- Trouble shooting and root cause analysis
- Knowledge management and transfer
- Change and upgrade implementation
- Working within an ITIL v2 compliant environment
- Responsible for maintenance and creation of DR solutions for mission critical applications
- Provide 24x7 on-call support for business critical applications
- Database support and management.

- Development of monitoring scripts, automation of tasks
- Assisting with capacity management data collection

**Internet Design Engineer**  
*Cable and Wireless*

*London*  
*1999 to 2002*

Working with a team that had design authority for aspects of Cable and Wireless Internet products in the UK and globally.

- Designing as part of a small team the software configuration of a globally distributed X.500 directory
- Designing, writing and deploying an LDAP user authentication system using Perl for access to a Usenet service
- Technical input on shared and dedicated web hosting products
- Load Balancing access to Usenet servers using Layer 4 switching technology

**Internet Systems Engineer**  
*Cable and Wireless*

*London*  
*1999 to 1999*

Application and platform support for Cable and Wireless Internet operations

- Application and network support for Cable and Wireless' UK based corporate and residential products.
- Support of web, proxy, FTP and Usenet servers
- Provisioning of corporate customers and Cisco configuration for connectivity
- Troubleshooting problems across the Dial ISP
- Maintenance of web pages
- On call out of hours maintenance and support
- Solaris system administration

**EDUCATION**

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**City of London School**

*London*  
*1985 to 1990*

3 A Levels English, Economics and Maths  
1 AO Level Maths  
9 GCSEs

**PERSONAL**

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I am a keen contributor to various Internet sites and communities, often providing technical help to my friends and acquaintances. I enjoy developing web-based applications and interfaces for a variety of recreational purposes. I am creative in many ways, and enjoy animation, photography, graphics, painting and drawing. A regular hobby is playing Scrabble and I enjoy word games, anagrams and cryptic crosswords.

**REFERENCES**

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Available on request